#### AGENCY PLAN MISSION, GOALS AND BUDGET SUMMARY

#### **AGENCY MISSION:**

The City of Detroit Executive Office mission is to execute the Mayor's vision to provide customer service excellence for citizens, businesses and tourists alike. The mission is carried out through a collaborative effort of all mayoral executive staff members working together. Primary objectives are to address constituent concerns and implement new initiatives with efficiency and professionalism.

#### **AGENCY GOALS:**

- 1. Implement and administer the Mayor's vision and initiatives.
- 2. Implement and administer customer service excellence to City of Detroit citizens.
- 3. Implement and administer services that restore financial solvency.
- 4. Implement and administer services that result in business development and growth.
- 5. Provide policy direction and support to department directors and deputies.

#### **AGENCY FINANCIAL SUMMARY:**

2002-03		2001-02	2	002-03	I	ncrease
Requested		<b>Budget</b>	Reco	mmended	<u>(L</u>	Decrease)
\$11,164,975	City Appropriations	\$ 10,508,017	\$10	,449,635	\$	(58,382)
487,000	<b>Block Grant Appropriations</b>	 490,000		487,000		(3,000)
\$11,651,975	Total Appropriations	\$ 10,998,017	\$10	,936,635	\$	(61,382)
\$ -	City Revenues	\$ 8,000	\$	-	\$	(8,000)
<u> </u>	Block Grant Revenues	 490,000		487,000		(3,000)
\$ -	Total Revenues	\$ 498,000	\$	487,000	\$	(11,000)
\$11,651,975	NET TAX COST:	\$ 10,500,017	\$10	,449,635	\$	(50,382)

#### AGENCY EMPLOYEE STATISTICS:

2002-03		2001-02	04-01-02	2002-03	Increase
Requested		<u>Budget</u>	<u>Actual</u>	Recommended	(Decrease)
96	City Positions	96	93	97	1
<u>3</u>	<b>Block Grant Positions</b>	<u>3</u>	<u>0</u>	<u>3</u>	<u>0</u>
99	Total Positions	99	93	100	1

#### **ACTIVITIES IN THIS AGENCY:**

	2001-02	2002-03	Increase
	Budget	Recommended	(Decrease)
Executive Office	\$ 7,669,845	\$ 7,491,851	\$ (177,994)
Neighborhood City Halls	3,328,172	3,444,784	116,612
	\$ 10,998,017	\$10,936,635	\$ (61,382)

#### **EXECUTIVE OFFICE ACTIVITY INFORMATION**

#### ACTIVITY DESCRIPTION: EXECUTIVE OFFICE

The Executive Office is responsible for the administration of the Executive Branch of City government. The Mayor serves as Chief Executive Officer of City activities, conservator of the peace, and coordinator of the functional grouping of City agencies. Chiefs provide direct support to departments within their functional groupings. Other Executive Office staff members are involved in administration of routine activities in the Executive Office, special projects and community oriented events.

#### **ACTIVITY GOALS:**

- 1. Provide high quality services to the citizens of Detroit using the most efficient and cost effective methods possible.
- 2. Achieve fiscal integrity through a balanced budget that is based on consistent and sound revenue policies and procedures.
- 3. Appoint highly qualified and skilled people to manage City departments and require accountability in the performance of their duties.
- 4. Implement total quality management practices that empower City employees to perform their duties consistently, effectively and efficiently.
- 5. Cultivate an atmosphere of trust and mutual respect, where employees are dedicated and committed to executing their responsibilities in the most professional manner.
- 6. Develop a set of plans, policies and systems for the social, economic and physical development of the City.
- 7. Provide policy direction for accomplishing the Mayor's priorities.

#### MAJOR INITIATIVES:

The Kilpatrick Administration has unveiled a number of initiatives in 2001-02. The "Kids, Cops, Clean" initiative has set a direction for a number of city programs. "Mayor's Time" will promote safe and stimulating after-school programs for youth. The Police Department was given a mandate for reorganization and improvement in a number of performance areas. The Neighborhood City Halls will be leading the "The Clean City Effort," which coordinates a volunteer cleanup effort of neighborhood, civic, religious and educational organizations along with businesses and corporations in 10 City sectors. Accelerated building demolition was launched in January 2002. Mayor's Time will be launched in the Fall of 2002.

The Mayor's Office of Neighborhood Commercial Revitalization (ONCR) is a collaborative effort between government, foundations, community organizations and the private sector, to be a catalyst for a significant turnaround of Detroit's commercial strips. The ONCR is creating a system of new support services and strategies to targeted commercial strips, which incorporate technical assistance and training, grants, and loans to address local business development and the necessity of building local organizational capacity to create an environment that can sustain local businesses.

#### PLANNING FOR THE FUTURE:

"Kids, Cops, Clean" give initial direction to the Kilpatrick Administration. More priorities will be established as these initiatives progress.

Over a period of several years, the ONCR will create numerous opportunities for new or expanded, small and minority-owned businesses and will improve the "look" and density of commercial strips around the city, providing residents with increased shopping opportunities and complementing growing residential development.

#### NEIGHBORHOOD CITY HALLS ACTIVITY SUMMARY

#### ACTIVITY DESCRIPTION: NEIGHBORHOOD CITY HALLS

Neighborhood City Halls provide a variety of quality and cost-effective services to Detroit residents to enhance communication between City officials and citizens, and to stimulate community awareness. The Agency is the liaison between the Mayor's Office, City departments and citizens.

#### **ACTIVITY GOALS:**

- 1. Develop a systematic strategy for community outreach.
- 2. Provide and make available training on a continuous basis.
- 3. Maximize departmental effectiveness to ensure the prompt resolution of inquiries and complaints.
- 4. Promote inter-departmental collaboration and cooperation.

#### MAJOR INITIATIVES:

The Clean City Effort

#### PLANNING FOR THE FUTURE:

The goal of the Mayor's Office Neighborhood City Halls is to become a "Superior Resource Center" utilizing 21<sup>st</sup> Century technology to assist with the issues and concerns of our citizens. Through collaborations with other city departments, corporations, neighborhood businesses, schools, etc. Neighborhood City Halls will be the catalyst where citizens can receive resources to address their individual needs.

# NEIGHBORHOOD CITY HALLS MEASURES AND TARGETS

Goals:	1999-00	2000-01	2001-02	2002-03
Measures	Actual	Actual	Projection	Target
Develop a systematic strategy for community outreach:	4	6	1	1
Number of registered block clubs and community organizations	6,000	6,500	7,000	7,500
Total number of individuals/groups in citywide cleanup activities	30,000	35,000	35,000	100,000
Number of meetings and events attended by staff	4,700	5,000	5,100	5,200
Senior citizens tax forms prepared (est.)	9,413	6,279	7,069	7,200
Register staff for Human Resource Employee Development classes:				
Number of training sessions (Customer Service Training, MSIS)	5	8	8	5
Register staff for ITS training classes:				
Number of training sessions	7	8	15	20
Maximize departmental effectiveness to ensure prompt resolution of inquiries				
& complaints:				
Decrease number of unresolved inquiries and complaints	35% decrease	38% decrease	41% decrease	43% decrease
Complaints regarding City departments (est.)	17,300	19,101	24,666	20,000
Senior citizens bus cards issued (est.)	6,275	3,633	3,573	3,000
Dog license issuance	1,225	841	006	1,000
Farm-a-Lot seed packets distributed	3,600	852	1,473	1,500
Inter-agency collaboration and cooperation through meetings with department				
liaisons:				
Frequency of meetings regarding complaints	Varies per NCH	Varies per NCH	Varies per NCH	Varies per NCH
Activity Costs	\$3,330,687	\$3,436,802	\$3,328,172	\$3,444,784

# CITY OF DETROIT MAYORS OFFICE

#### Financial Detail by Appropriation and Organization

Office Of The Mayor		001-02 edbook	De	002-03 ept Final equest	N	002-03 layor's dget Rec
Executive Office	FTE	<b>AMOUNT</b>	FTE	<b>AMOUNT</b>	FTE	AMOUNT
APPROPRIATION ORGANIZATION						
00096 - Executive Office						
330010 - Office Of The Mayor	49	\$6,999,636	49	\$7,389,773	49	\$6,820,542
330012 - Mayor's Residence	0	\$180,209	0	\$180,209	0	\$184,309
APPROPRIATION TOTAL	49	\$7,179,845	49	\$7,569,982	49	\$7,004,851
10540 - Office of Neighborhood Commercial Revita						
330200 - Office of Neighborhood Commercial R		\$490,000	3	\$487,000	3	\$487,000
APPROPRIATION TOTAL	3	\$490,000	3	\$487,000	3	\$487,000
ACTIVITY TOTAL	<u>52</u>	\$7,669,845	52	\$8,056,982	52	\$7,491,851

# CITY OF DETROIT Budget Development for FY 2002 - 2003 Appropriations - Summary Objects

	2001-02	2002-03	2002-03	
	Redbook	Dept Final	Mayor's	
		Request	Budget Rec	
AC0533 - Executive Office				
A33000 - Mayor's Office				
SALWAGESL - Salary & Wages	4,034,961	4,316,686	4,050,139	
EMPBENESL - Employee Benefi	2,087,951	2,082,632	1,996,462	
PROFSVCSL - Professional/Con	86,500	138,600	98,600	
OPERSUPSL - Operating Suppli	200,903	270,903	195,903	
OPERSVCSL - Operating Servic	910,385	942,016	917,621	
CAPEQUPSL - Capital Equipmeı	5,000	5,000	5,000	
OTHEXPSSL - Other Expenses	344,145	301,145	228,126	
A33000 - Mayor's Office	7,669,845	8,056,982	7,491,851	
AC0533 - Executive Office	7,669,845	8,056,982	7,491,851	
Grand Total	7,669,845	8,056,982	7,491,851	

# CITY OF DETROIT MAYORS OFFICE

#### Financial Detail by Appropriation and Organization

Neighborhood City Halls-Administration Neighborhood City Halls		001-02 edbook	Dept Final		N	2002-03 Mayor's Budget Rec	
		<b>AMOUNT</b>	FTE	AMOUNT	FTE	<b>AMOUNT</b>	
APPROPRIATION ORGANIZATION							
00097 - Neighborhood City Halls							
330015 - Neighborhood City Halls-Administratio	8	\$731,474	8	\$759,598	8	\$797,525	
330020 - Neighborhood City Halls	39	\$2,596,697	39	\$2,835,395	40	\$2,647,259	
APPROPRIATION TOTAL	47	\$3,328,172	47	\$3,594,993	48	\$3,444,784	
ACTIVITY TOTAL	47	\$3,328,172	47	\$3,594,993	48	\$3,444,784	

# CITY OF DETROIT Budget Development for FY 2002 - 2003 Appropriations - Summary Objects

	2001-02 Redbook	2002-03 Dept Final	2002-03 Mayor's	
	Neubook	Request	Budget Rec	
AC1033 - Neighborhood City Halls				
A33000 - Mayor's Office				
SALWAGESL - Salary & Wages	1,800,985	1,970,619	1,936,007	
EMPBENESL - Employee Benefi	945,245	1,037,260	1,003,842	
PROFSVCSL - Professional/Con	81,000	92,000	65,500	
OPERSUPSL - Operating Suppli	188,014	173,762	133,962	
OPERSVCSL - Operating Servic	307,928	321,352	305,473	
OTHEXPSSL - Other Expenses	5,000	0	0	
A33000 - Mayor's Office	3,328,172	3,594,993	3,444,784	
AC1033 - Neighborhood City Halls	3,328,172	3,594,993	3,444,784	
Grand Total	3,328,172	3,594,993	3,444,784	

# CITY OF DETROIT Budget Development for FY 2002 - 2003 Appropriation Summary - Revenues

	2000-01	2001-02	2002-03	2002-03	Variance
	Actuals	Redbook	Dept Final Request B	Mayor's Budget Rec	
A33000 - Mayor's Office					
00096 - Executive Office					
474100 - Miscellaneous Receipts	13,150	0	0	0	0
00096 - Executive Office	13,150	0	0	0	0
10540 - Office of Neighborhood Commer	cial Rev				
432200 - Gts-Comm Dev Block (	0	490,000	0	487,000	(3,000)
10540 - Office of Neighborhood Comn	0	490,000	0	487,000	(3,000)
00097 - Neighborhood City Halls					
447395 - Sale-Mfrd&Reprd Matl	0	8,000	0	0	(8,000)
00097 - Neighborhood City Halls	0	8,000	0	0	(8,000)
A33000 - Mayor's Office	13,150	498,000	0	487,000	(11,000)
Grand Total	13,150	498,000	0	487,000	(11,000)

## CITY OF DETROIT MAYOR'S 2002/2003 RECOMMENDED BUDGET

Mayor	٠
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Appropriation	REDBOOK FY	DEPT REQUEST	MAYORS FY
Organization	2001 2002 FTE	FY 2002 2003 FTE	2002 2003 FTE
Classification			
00096 - Executive Office			
330010 - Office Of The Mayor			
Mayor	1	1	1
Chief Exec Asst to the Mayor	1	1	1
Chief Administrative Officer	1	1	1
Exec Asst for Econ Dev	1	1	0
Exec Asst to the Mayor - P S	1	1	0
Exec Asst for Comm & Neigh Srv	1	1	0
Exec Asst to the Mayor V	3	3	6
Exec Asst to the Mayor IV	2	2	2
Exec Asst to the Mayor III	6	6	6
Exec Asst to the Mayor II	3	3	3
Exec Asst to the Mayor I	2	2	2
Press Secretary	1	1	1
Asst to the Mayor III	3	3	0
Asst to the Mayor II	1	1	4
Asst to the Mayor I	1	1	1
Mayor's Staff Secretary II	10	10	10
Mayor's Staff Secretary I	9	9	9
Stenographer - Receptionist	2	2	2
Total Office Of The Mayor	49	49	49
Total Executive Office	49	49	49
00097 - Neighborhood City Halls			
330015 - Neighborhood City Halls-Administr			
Director - NCH	1	1	1
Asst to the Mayor II	1	1	1
Administrative Aid - NCH	1	1	1
Administrative Specialist I	1	1	0
Executive Secretary I	1	1	1
Head Clerk	1	1	1
Senior Clerk	1	1	1

### CITY OF DETROIT MAYOR'S 2002/2003 RECOMMENDED BUDGET

Mayor			
Appropriation	REDBOOK FY	DEPT REQUEST	MAYORS FY
Organization	2001 2002 FTE	FY 2002 2003 FTE	2002 2003 FTE
Classification			
00097 - Neighborhood City Halls			
330015 - Neighborhood City Halls - Administrat	tion		
Admin Asst GD II	0	0	1
Delivery Driver	1	1	1
Total Neighborhood City Halls - Administration	8	8	8
330020 - Neighborhood City Halls			
Neighborhood City Hall Mgr	10	10	10
Neighborhood Services Rep	29	29	30
Total Neighborhood City Halls	39	39	40
Total Neighborhood City Halls	47	47	48
10540 - Office of Neighborhood Commercial			
330200 - Office of Neighborhood Commercial			
Exec Asst to the Mayor III	1	1	1
Asst to the Mayor II	1	1	1
Mayor's Staff Secretary II	1	1	1
Total Office of Neighborhood Commercial	3	3	3
Total Office of Neighborhood Commercial	3	3	3
Agency Total	99	99	100